

NI 6

Participation in Regular Volunteering

LAA PRIORITY: Strong, Safe and Cohesive Communities

DELIVERY PLAN Version 3

DATE: 3rd March 2010

(This plan is in effect the Version 2 Delivery Plan with a brief update on 2009/10 activities. It has been produced for the information of the LAA Executive Board ahead of a full refresh of the plan, which will be taking place on 23rd March 2010 at a scheduled partnership meeting).

CONTENTS

	Page
1. Objectives	4
2. Impacts	4
3. Accessibility	4
4. Community Safety	4
5. Climate Change	5
6. Supported Plans	5
7. Action Plan	6
8. Delivery Progress	8
9. Performance Management	9
10. Community and Voluntary Sector	10
11. Contribution to the LAA	10
12. Resources	11
13. Risk Management	12

Delivery Lead

Nicky Burns
Tamworth Council for Voluntary Service
Carnegie Centre
Corporation Street
Tamworth B79 7DN
Telephone: 01827 709657
Email: n.burns@tamworth-cvs.org.uk

Delivery Partnership

Name of delivery partnership: NI 6

Name of member organisations: Tamworth CVS, Lichfield & District CVS, Community Action & Support East Staffs, Stafford & District Voluntary Services, Chase CVS, Newcastle CVS, Staffordshire Moorlands CVS, Staffordshire Council for Voluntary Youth Services, Sport Across Staffordshire and Stoke on Trent, Staffordshire County Council

Document control

Version 3 Last updated 3.3.2010

1. OBJECTIVES

What the plan is seeking to achieve? Please include details of the people and places it will affect, linking it back to the persuasive rationale.

- 1.1 The plan is seeking to achieve an increase in levels of volunteering throughout Staffordshire.
- 1.2 The benefits of volunteering are far reaching, impacting on volunteers themselves, the third sector and its capacity to deliver services, users of services provided by the third sector, and the wider community.

2. IMPACTS (Equalities and Vulnerable Groups)

Who is the activity intended to affect/benefit? Who else might the activity impact on? Please consider factors such as age, gender, religion, race, sexuality, disability. If there is likely to be a negative impact, what actions will you take to mitigate against this?

- 2.1 The plan aims to engage a wide diversity of adults and young people aged 16+ in volunteering. Volunteering infrastructure services are delivered in such a way to ensure inclusion and accessibility, and actively target under-represented groups.

3. ACCESSIBILITY

Are the activities set out in the plan, accessible and inclusive? Have you considered the barriers to access? How will you overcome these barriers?

- 3.1 Activities set out in the plan are accessible and inclusive. They complement SCIO's existing business plan for volunteering infrastructure, which itself seeks to address barriers to access.

4. COMMUNITY SAFETY

Under Section 17 of the Crime and Disorder Act, all local authorities, police authorities and other agencies must consider crime and disorder reduction and community safety in the exercise of all their duties and activities. How have you met this requirement in developing this plan?

- 4.1 Volunteering is an activity that cuts across a range of policy areas. NI 6: Participation in regular volunteering is sited within the Strong, Safe and Cohesive Communities block largely due to the contribution volunteering makes to community cohesion and building stronger communities. In addition, this plan includes ongoing work with the Youth Offending Service to explore opportunities for volunteers to support young offenders and also to explore possibilities for young offenders to become involved in volunteering as

a route to becoming involved in the community, building confidence and self-esteem and enhancing employment prospects.

5. CLIMATE CHANGE

How have you considered the impact the activities in this plan may have on climate change?

- 5.1 There are opportunities for volunteers to become involved in conservation and environmental projects.
- 5.2 Developing links with Locality Working initiatives will support the encouragement of people to volunteer in their own neighbourhoods, without the need to travel. However, the positive effect of this may be reduced as these links will also promote a wider range of volunteering opportunities outside the immediate neighbourhood to increase choice available to individuals, as personal choice is essential to the success of the volunteering relationship.

6. SUPPORTED PLANS

Please specify the plans to which you are going to add value in delivering this (please include the title of the plan, the organisation responsible for delivery, the lead officer and timescales)

- 6.1 SCIO's business plan for Volunteering Infrastructure 2008-11. Lead: Nicky Burns. This plan includes the following work streams:
1. *Support third sector organisations to recruit and retain volunteers more effectively. Annual targets include:*
 - *Recruit 1200 new volunteers (placing at least 600)*
 - *Provide ongoing support to 2000 existing volunteers*
 - *Register 2200 volunteering opportunities in 900 volunteer-involving organisations (VIOs)*
 - *Provide in-depth support on volunteer management issues to VIOs*
 2. *Support the development of good governance in the third sector – Recruitment, development and retention of trustees*
 - *Targeted trustee recruitment campaign - 150 new trustees recruited by 2011*
 - *Needs assessment*
 - *Coordinated trustee development programme*
 3. *Widen participation in volunteering and support third sector organisations to recruit and retain a more diverse volunteer base*
 - *Countywide delivery of Volunteering for Health (V4H) project: recruit and*

place 334 volunteers referred by health practitioners by June 2010

- Delivery of Volunteering for All (V4A) supported volunteering programme in SE Staffs and staged roll out across Staffordshire: recruit, place and support 395 volunteers with support needs by September 2010.

The following are the proposed activities to add value to this existing work.

7. ACTION PLAN

Actions	Completion Date	Lead Officer and Organisation
7.1.1 SCIO Volunteer Centres to work in partnership with SCVYS to support the delivery of the countywide 'v' project. This project will work to engage young people aged 16-25 in volunteering, including NEETS and those in or leaving care.	Ongoing to March 2011	Barry Halls, SCVYS (on-going and good progress being made).
7.1.2 v strand 2 project – volunteering opportunities for young people within the Youth Service		
7.2 Work with Staffordshire Youth Offending Service to develop partnership and identify opportunities for:	Ongoing	SCIO/YOS
7.2.1 Recruitment of volunteers to act as mentors to young offenders (via SCIO Volunteer Centres):		(Progress has been impacted upon by IYSS/SYS reorganisation..... work is on-going – will be included in 2010-11 refreshed plan)
<ul style="list-style-type: none"> • Support to YOS in identify most appropriate vehicle/structure for recruiting and working with volunteers • Development of volunteering opportunities • Marketing of volunteering opportunities/recruitment of volunteer mentors 		
7.2.2 Opportunities for young offenders to become involved in volunteering (via vinvolved team):		
<ul style="list-style-type: none"> • Develop action plan and protocols • Identify and/or develop appropriate volunteering opportunities • Broker young people into placements and provide support 		
7.2.3 Progress dialogue about the use of volunteers to support appropriate adult work and explore partnership options.		

7.3	Liaise with Locality Working Project Leads within specific districts to:	Ongoing (carried forward from 2008-9. Delay caused by lack of capacity due to significantly increased demand for services.	SCIO/Steve Hopkins/ Locality Working Executive Board (Funding provided by SSCF to support this activity. To continue into 2010-11 plan)
7.3.1	Identify opportunities for promoting formal volunteering and complement local authority-led community engagement activity		
7.3.2	Agree action plan and pilot approach		
7.4	Participate in 2012 Steering Group to identify and support coordination of volunteering opportunities related to 2012 Olympics	Ongoing	SCIO/SCVYS (significant activity & good progress)
7.4.1	Explore opportunities to strengthen links between sports sector and generic volunteering infrastructure to increase access to sports volunteering.	From May 2009	SCIO/RAWM (bid failed)
7.5	Support Staffordshire County Council in implementation of employer-supported volunteering programme	Ongoing	SCIO/Staffordshire County Council (Launched - need means of measuring)
7.6	Development of a Sport Across Staffordshire and Stoke-on-Trent - Sports Volunteering Strategy (identifying strategies for recruitment, retention, recognition and rewarding sports volunteers)	Jan 2010	Chris Turner, Club & PESSYP Development Manager – SASSOT (On track – good progress)
7.6.1	Increase the number of volunteer coordinators in sports clubs 50 VCs by March 2010.	March 2010	Chris Turner, SASSOT (On track – good progress)
7.6.2	Increase the number of volunteers in sports clubs receiving training and support through a subsidised Training and Education programme . 400 volunteers accessing workshops	March 2010	Chris Turner, SASSOT (On track – good progress)
7.6.3	Work with School Sport Partnerships to support the development and provision of 8 Leadership Academies (1 in each SSP)	Ongoing	Chris Turner, SASSOT (on-going and to remain a priority through 2010-11)
7.6.4	Ensure 75% of 16-19 yr old young people from Leadership Academies, who state a demand for a community club and/or event-based placement are place in a high quality SIS placement within the CSO area	Ongoing	Chris Turner, SASSOT (on-going and to remain a priority through 2010-11)

8. DELIVERY PROGRESS

Actions	Measure (M) and Performance (P)
7.1	M . P
7.2	. M
7.3	P M
7.4	P M
7.5	P M
7.6	P M
7.7	P M P

9. PERFORMANCE MANAGEMENT

9.1 The agreed target for this indicator is as follows;

NI No. 6	NI Title Participation in Regular Volunteering		
Baseline (Year & Source)	Targets		
	Yr 1 - 2008/9	Yr 2 - 2009/10	Yr 3 - 2010/11
18.8% (2009 Place Survey)	N/A	N/A	22.6%

Notes

- The data is taken from the Source and timing of updates.
- Basic description of rationale for targets. Target proposed was 22.3%, representing an increase of 3.5% over the 2-year period between place surveys. GOWM preferred the target to match that agreed for NI 7, ie an increase of 3.8% to 22.6%.
- Information about disaggregated targets: No disaggregated targets at this time.

Locality	Baseline (Year)	Targets		
		2008/9	2009/10	2010/11
Staffordshire				

Outstanding Issues

- Any other important information

9.2 The agreed proxy measure for this indicator is as follows;

NI No. 6	Proxy NI Title Participation in Regular Volunteering		
Baseline (Year & source)	Targets		
	Yr 1 - 2008/9	Yr 2 - 2009/10	Yr 3 - 2010/11
2345 (2007-8, SCIO)	2368	3101	3566

Notes

- The data is taken from the Source and timing of updates.

2. Basic description of rationale for targets.
The proxy measure is the numbers of volunteers accessing Volunteer Centre services (new registrations and volunteers provided with ongoing support) and growth is monitored in percentage terms. While this measure will not give a figure for overall levels of volunteering, it can provide an indication of growth in levels of volunteering. Accurate baseline data for this measure exists, and systems are in place for ongoing data collection, reporting and monitoring. The target for 2008-9 was 1% growth over the previous year. Given that achievement in 2008-9 was significantly higher than target at more than 75% growth over the previous year, which has stretched Volunteer Centres beyond capacity, the suggested proxy targets for 2009-10 and 2010-11 are based on 15% year on year growth over the original baseline.

The partnership is considering additional proxy measures to support the performance management of this indicator, including use of the Police Feeling the Difference Survey, which will be discussed at the planning meeting on 23rd March when the delivery plan will be fully refreshed.

4. Information about disaggregated targets: No disaggregated targets at this time.

10. COMMUNITY AND VOLUNTARY SECTOR

- 10.1 How will the CVS impact on the delivery of this plan (link to sections 6 and 7). The third sector is involved in all areas of the delivery plan.

11. CONTRIBUTION TO THE LAA

- 11.1 This indicator will impact on and support the following indicators with the LAA. NI 117, NI 45, NI 4, NI 7, NI 8, NI 110

NI 153 (by supporting people to move closer to the labour market)

Potentially NI 163 (opportunities provided by volunteering for training and accreditation)

12. RESOURCES REQUIRED

12.1 Identification of existing resource used to deliver this plan.

SCIO volunteering infrastructure mainly resourced until **March 2010** through SLA with Staffs County Council, Capacity Builders, Lottery Funding and small grants within individual districts: £463,754, plus -
V4A – Nov 2007-Oct 2010: £369,573
V4H – Dec 2007 – July 2010 £256,000
V funding in place to support involved team until March 2011 - £400,569

12.2 Identification of use of Area Based Grant to contribute to delivery of this plan (linked to sections 6 and 7).

SCIO's current SLA with Staffs County, which includes resource for volunteering infrastructure delivery, is due to end March 2010, as is Lottery funding for volunteering infrastructure in the south-east of the county. County Council plans for investing in SCIO beyond March 2010 are not yet known. The minimum resource required in 2010-11 to support volunteering infrastructure throughout the county, on which this plan depends, is **£260,000**.

Current resources for core volunteering infrastructure fund 0.5 FTE volunteering officer and 0.4 FTE admin per local authority district/borough. Demand for Volunteer Centre services has increased significantly due to the economic downturn and current resources are insufficient to fully meet the increased demand. This risk was highlighted in the Economic Downturn Risk Assessment completed in February 2009. **£32,032** of funding in 2009-10 would resource a further ½ day per week of delivery per district/borough across the county.

12.3 Identification of additional resources required to deliver this plan (linked to section 6 and 12).

13. RISK MANAGEMENT

Key Risks	Mitigating Actions	Delivered by	Completion Date
12.1 Loss of funding for volunteering infrastructure when SCIO's current SLA with Staffs County Council ends in March 2010. The existence and work of SCIO's volunteer centres is fundamental to the delivery plan for NI 6.	Negotiation with Staffs County Council and other partners on funding for third sector infrastructure beyond March 2010. Request for support via Area Based Grant in 2010-2011.	SCIO	July 2009
12.2 Lack of capacity within volunteer centres to meet increased demand due to economic downturn	Request for ABG support in 2009-10 to increase capacity.		
12.3 Lack of resource/capacity within third sector organisations to effectively support and retain volunteers.	Links to NI 7 – promotion of full cost recovery funding for third sector organisations/value of social capital to be considered by public sector funders in awarding funding	Ongoing	Rose Vakis, SCIO/Steve Hopkins, Staffs County Council